

Privacy Policy

The Odobo Home Care Agency

Effective Date: April 20, 2026

At The Odobo Home Care Agency, we are committed to keeping you safe and independent in the comfort of your home. This commitment extends to the personal information you share with us. This Privacy Policy describes how we collect, use, and protect your information when you visit our website.

1. Information We Collect

We collect information that helps us provide compassionate, personalized care services. This may include:

- **Contact Information:** Name, email address, phone number, and physical address provided through our contact forms or consultation requests.
- **Health & Service Interests:** Information regarding the type of home care services you are seeking for yourself or a loved one.
- **Usage Data:** Technical information such as your IP address, browser type, and how you interact with our website to help us improve your experience.

2. How We Use Your Information

Your information is used solely to build a "circle of care" around you. We use it to:

- Respond to your inquiries and schedule free care consultations.
- Match you with caregivers whose skills and personalities complement your unique needs.
- Provide and improve our home care services.
- Send relevant updates or information regarding your care (only with your consent).

3. Protection of Information

We understand the responsibility you place in us. We implement industry-standard security measures to protect your personal data from unauthorized access, disclosure, or alteration. We do not sell or rent your personal information to third parties.

4. Third-Party Sharing

We only share your information with trusted partners (such as medical professionals or specialized care staff) when it is necessary to provide the services you have requested, or when required by law.

5. Your Rights

You have the right to request access to the personal information we hold about you, to ask for corrections, or to request that we delete your data from our marketing systems.

6. Contact Us

If you have any questions about this Privacy Policy or how we handle your data, please contact us via the contact methods provided on our website.

The Odoobo Home Care Agency

This document is a template. Please consult with a legal professional to ensure compliance with specific local and federal regulations (such as HIPAA in the United States) relevant to your healthcare business.